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May 17, 2004

Filed Electronically

Ms. Marlene H. Dortch Secretary of the Commission Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

RE: Hearing Aid-Compatibility Report (WT Docket No. 01-309)

Dear Ms. Dortch:

Pursuant to the Commission's *Hearing Aid-Compatibility Report and Order*, ¹ attached please find a Hearing Aid-Compatibility Report submitted on behalf of Litchfield County Cellular, Inc. d/b/a Ramcell of Oregon.

Please do not hesitate to contact the undersigned with any questions that you may have at (202) 783-4141.

Sincerely,

WILKINSON BARKER KNAUER, LLP

By: Will I till

William J. Sill

Attachment

¹ Section 68.4(a) of the Commission's Rules Governing Hearing Aid-Compatible Telephones, WT Docket No. 01-309, Report and Order, 18 FCC Rcd 16753 (2003).

HEARING AID-COMPATIBILITY STATUS REPORT

May 17, 2004

Litchfield County Cellular, Inc. d/b/a Ramcell of Oregon Licensee of:

(OR5) Oregon 5 (B1) - Coos RSA Call Sign: KNKN393

Litchfield County Cellular, Inc., d/b/a Ramcell of Oregon ("Ramcell of Oregon") hereby provides the Commission with the Hearing Aid-Compatibility Status Report ("Report"), as required by the Commission's *Hearing Aid-Compatible Report and Order*. Ramcell of Oregon is submitting this report in order to provide the Commission with the current status of Ramcell of Oregon's efforts and progress toward compliance with the Commission's hearing aid-compatibility requirements.

Ramcell of Oregon is the licensee of the B1 portion of the Oregon 5 – Coos RSA. Ramcell of Oregon is a very small cellular carrier operating a cellular system covering four sparsely populated counties in the state of Oregon. As such it is dependent on third party vendors, rather than handset manufacturers, for its supply of handsets. Because Ramcell of Oregon cannot deal directly with handset manufacturers, Ramcell of Oregon must rely on third parties for handset information and it experiences significant delays in obtaining the latest handsets.

It is Ramcell of Oregon's belief that it currently does not have access to any hearing aid compliant handsets, but Ramcell of Oregon will continue to monitor developments through its contacts with its vendors and its counsel.

Ramcell of Oregon is cognizant of the hearing aid-compatibility requirements and will strive to meet them in a timely manner. For example, Ramcell of Oregon will take steps to comply with the Commission's requirement that service providers ensure that information concerning hearing aid-compatible handsets, including the handset's U-rating, is visible to a potential subscriber.

In terms of Ramcell of Oregon's outreach efforts, it plans to do the following:

 Make available to Ramcell of Oregon's potential subscribers and current subscribers fact sheets or brochures at its retail store(s) that highlight which handsets are hearing aid-compatibility compliant, and direct interested individuals to ask retail store personnel for more information;

¹ Section 68.4(a) of the Commission's Rules Governing Hearing Aid-Compatible Telephones, WT Docket No. 01-309, Report and Order, 18 FCC Rcd 16753 (2003).

- Conduct training sessions for retail employees to make them familiar with hearing aid-compatibility compliant handsets; and
- Place hearing aid-compatible related information on Ramcell of Oregon's web site including, the hearing aid-compatible handsets Ramcell of Oregon will offer, their capabilities and pricing information.